

Community Input

Morrisson-Reeves Library (MRL) is inviting you to complete this survey. It will help us better understand the needs and priorities of the community, as well as identify areas for improvement. The results will be used to inform the library's new strategic plan. The strategic plan will guide the work of the library for years to come.

In the months ahead if you would like to track our progress or learn the results of this survey please visit <https://mrlinfo.org/plan/>

Thank you for completing this survey.

Your Current Relationship with MRL

We want to ensure we ask you the most relevant questions based on your current relationship with us.

* 1. Choose the sentence that best describes you.

- I currently have a Morrison-Reeves Library card and live in Richmond.
- I currently have a Morrison-Reeves Library card and live in Wayne County.
- I previously had a Morrison-Reeves Library card but no longer use it.
- I live in Wayne County but have never had a Morrison-Reeves Library card.
- I am not a Wayne County, Indiana, Resident BUT I have used Morrison-Reeves Library services (i.e., a computer class, tax services, etc.)
- I am not a Wayne County, Indiana, resident and have not engaged in the services of Morrison-Reeves Library

How You Engage With MRL And How Often

* 2. Why don't you use MRL's programs or services?

- MRL's hours aren't convenient (add hours).
- I do not need MRL programs or services.
- I buy my own books, magazines, and resources.
- It is too hard to find what I'm looking for.
- I am not aware of what MRL offers.
- I am too busy.
- I use another library.
- I do not have transportation.
- Other (please specify)

* 3. How do you use Morrisson-Reeves Library?

- In Person
- Online/App
- Both
- Neither

* 4. In the last 12 months, how often have you used MRL (in person or online)?

- Weekly or more
- Monthly
- Every few months
- Once or Twice
- Not since I was a child
- Never

How You Engage with MRL

* 5. Though you have a library card, why don't you use MRL's programs or services?

- MRL's hours aren't convenient (add hours).
- I do not need MRL services.
- I buy my own books, magazines, and resources.
- It is too hard to find what I'm looking for.
- I am not aware of what MRL offers.
- I am too busy.
- I use another library.
- I do not have transportation.
- I do not feel MRL is a safe place.
- Other (please specify)

MRL's Physical Space

We are evaluating our physical space to ensure it offers equitable access and comfort for everyone. Your input will help to guide future investments.

* 6. Please rate the importance of the following.

	Yes	No	I don't know
MRL offers a quiet place when I need a quiet place.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MRL offers an interactive and engaging space when I need this type of space.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MRL is a safe place.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MRL is clean & well-maintained.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MRL's staff makes me feel welcome.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MRL is easy to navigate. I can find what I need.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MRL's staff are knowledgeable & helpful.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MRL uses up-to-date technology.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MRL is an important part of this community.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MRL's hours are adequate for my needs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MRL's location is convenient for me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you answered NO to any of the above statement, please tell us why.

* 7. Please rate the importance of the following which are found at **some public libraries.**

These **may or may not** be currently available at MRL.

	Extremely Important	Somewhat Important	Not so important	Not important at all	I don't know
Gathering places (spaces to talk and meet with friends, colleagues, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Meeting space available with no technology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Meeting space with technology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Secure Early Literacy Area (ages 0 - 5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Youth Area (ages 6 - 11)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Teen Area (ages 12 - 18)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Computer and Technology Area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Local History and Genealogy Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Small Business Space (one-stop shop for printing, marketing, faxing, copying, and small business information)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Creative DIY space/makerspace where you can create (i.e. Cricut)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Digital media lab to create/upload content (i.e. podcast room, greenscreen technology)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Study rooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interactive and engaging space	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Vending machines and/or coffee space	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Future Materials

It is important that we evaluate our collection of materials on a regular basis and evolve as the needs of our community evolve. Your input will help to guide our future investment in the materials offered.

* 8. Please rate the importance of the following. These materials may or may not be currently offered at MRL.

	Extremely Important	Somewhat Important	Not so important	Not important at all	I don't know
Caregiver Materials (disabled, elderly, chronic illness)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dedicated Homeschooling Materials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increase selection of Diversity, Equity, Inclusive and Belonging materials (i.e. diverse authors, DEI&B educational resources, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Small Business Resource Guides and Materials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Video Games	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

Future Services

It is important that we evaluate our services offered to patrons on a regular basis and evolve as the needs of our community evolve. Your input will help to guide our future investment in the services offered.

* 9. Please rate the importance of the following. These services may or may not be currently offered at MRL.

	Extremely Important	Somewhat Important	Not so important	Not important at all	I don't know
All-in-one printer (labels, specialty printing)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Small business space/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Create/maintain digital records of local history	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Video-conferencing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Homeschooling space/support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Translation services (Spanish)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Self-holds pickup area (without staff assistance)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

Future Programs, Classes, and Workshops

It is important that we evaluate our programming and workshops on a regular basis and evolve as the needs of our community evolve. Your input will help to guide our future investment in the programs offered.

* 10. Please rate the importance of the following. These programs may or may not be currently offered at MRL.

	Extremely Important	Somewhat Important	Not so important	Not important at all	I don't know
Performing Arts Programs (i.e. Music/Dance performance)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Life Skills Programs (i.e. money management, self-care, career, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social Engagement Programs (i.e. interactive and fun, trivia night, escape rooms, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Culturally Diverse and Inclusive Programs (i.e. celebrating ethnic food, Black History Month, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increase variety of Artistic and Event Programming (i.e. art workshops, author visits, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increase Age-Specific Program Offerings (i.e. Preschoolers, Youth, Teens, Adults, Seniors)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify)	<input type="text"/>				

How To Best Communicate With You

We are exploring new and more effective ways to communicate with the community and patrons. Your input will help us determine the best way to share all the great things happening at Morrisson-Reeves Library.

* 11. What is the best way for MRL to communicate with you? Check all that apply.

- In the library
- Mailed newsletter
- Email from the library
- Library website
- Library Facebook page
- Local newspapers (print or online)
- From the schools - print distribution from the school
- Text messages
- PSA on Radio
- MRL Podcast on what's happening at MRL
- Local organizations
- Other (please specify)

Planning For The Future

The purpose of this survey is to inform our strategic plan and help to guide our future. Your input on what we should focus on in the future is critical our success.

* 12. MRL has put together a Strategic Planning Committee to prioritize what the library should focus on for the next five years in addition to our core services.

Please rank the following priorities.

If you are doing this online, you can click and drag each priority to put them in order of importance. (1 is the top priority, 8 is the lowest priority)

- Increase equitable access to materials, services, spaces, and programs for people of all walks of life and abilities.
- Increase the number of materials (books, magazines, movies, etc.) created by diverse and underserved authors and creators to raise awareness of diverse viewpoints and cultural differences.
- Increase opportunities for social connection and ways to meet new people with similar interests to reduce isolation and loneliness.
- Build partnerships with more organizations in the community to expand MRL's reach of services.
- Focus more on health and wellness programs to improve the health of local community members.
- Promote cultural and historical aspects of Richmond and Wayne County to preserve our rich history.
- Offer more reading and digital literacy programs to improve reading skills and teach individuals how to use technology so they can take the next step in achieving success.
- Offer more programs that will improve the financial situation of community members. (i.e. money management workshops, small business support, etc.).

Demographics

We are collecting demographic data to ensure we are hearing from diverse voices. Your responses will only be used for research purposes and to improve our services. If you have any concerns or questions about the survey or how we handle your data, please contact us. Thank you for taking the time to participate in our survey.

* 13. What is your gender?

- Female
- Male
- Transgender
- Non-binary/non-conforming
- Prefer not to respond
- None of the above

* 14. What is your current age?

- Under 18
- 18-29
- 30-39
- 40-49
- 50-59
- 60-69
- 70+

* 15. What is your race or ethnicity?

- Asian
- Black or African American
- Hispanic or Latino
- Middle Eastern or North African
- Multiracial or Multiethnic
- Native American or Alaska Native
- Native Hawaiian or other Pacific Islander
- White
- Prefer Not to Answer
- Another race or ethnicity, please describe below

Self-describe below:

* 16. What is your approximate average annual household income?

- Under 30,000
- 31,000-49,999
- 50,000 - 99,999
- 100,000 and over
- Prefer not to answer

Share Your Thoughts

Our mission is to connect people to information, inspiration, and infinite opportunities. Your input is important for our future. We are exploring ways that MRL can ensure we are a vital community resource for imagination and growth.

17. How can MRL impact the lives of our residents for the better?

18. What support services are missing in the community?

19. What do you like best about MRL?

20. Where can MRL improve?

21. Is there something we've forgotten? Please provide any additional thoughts, ideas, and/or suggestions about the Morrisson-Reeves Library.

22. Providing your name and email address is optional however, if you would like to learn more about Morrisson-Reeves Library provide your details below.

We value your privacy and assure you that the information you provide will be kept confidential. We will not sell or share your personal information with any third parties.

Name

Email Address